

York County Municipal Government, Maine

OFFICE OF THE COUNTY COMMISSIONERS

REQUEST FOR PROPOSAL (RFP) # YC-2024-9897337

Public Safety Software Information System/CAD Dispatch

Responses provided by issuers to submitted Vendor questions

ADDENDUM NUMBER 2

Date: August 14, 2024

The RFP documents are modified and/or clarified as follows. All other information remains unchanged to the original bid documents.

DISCLAIMER

The participating parties of this RFP ("the Parties") have contributed the responses to the information requests made by potential proposers. Tremendous time, effort and coordination have gone into the preparation of these responses. Similar questions have been combined and responses have been provided. However, the Parties recognize and understand that potential proposers may still need to make their own assumptions in certain areas of their response and potentially add certain caveats in responding to the RFP.

The RFP is not an offer to contract or award grant funds. The Parties assume no responsibility for the cost incurred by a proposer to respond to this RFP. All responses generated by this RFP become the property of the Parties.

Every effort has been made to provide accurate and current information; however, the Parties make no representations or warranties whatsoever as to the content of the RFP, the questions that have been posed, and the answers that have been provided, and disclaim any and all responsibility, including, but not limited to, any inaccuracies, context errors, or omissions. The Parties shall not be liable for damages associated with reliance on information provided through the RFP or the related questions and answers.

Any information, responses to questions, comments, feedback, recommendations, and/or inquiries to or from the Parties, (collectively "Information"), are solely and exclusively intended to facilitate clear communication and a general understanding of what is being sought in the RFP. The Information is not intended in any way to provide directly or indirectly advice, counsel, or guidance on the design and/or conduct of any proposal and the Parties take no responsibility for the design, content, and/or conduct of any proposal. Any proposer who participates in any way in responding to the RFP is completely and exclusively responsible for all aspects of any such proposal and all related activities.

THE PARTIES DISCLAIM ALL LIABILITIES, LOSSES, JUDGMENTS, COSTS, DAMAGES, EXPENSES (INCLUDING REASONABLE ATTORNEY'S FEES) DIRECT OR INDIRECT ARISING OUT OF OR RELATED TO SUBMISSION OF INFORMATION TO, OR PARTICIPATION IN, OR COMMENTS FROM THE COUNTY BY ANY PERSON FOR ANY PURPOSE.



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Vendor Submitted Questions

1. How many vendors does the agency intend to award for this contract.

Our intent is to vet a solution that is scalable, effective and affordable for the participating entities. The paradigm of a fully cooperative, integrated, and shared (data) public safety information system has proven to be attainable through our research. We are using a multi-step approach to reach it. Our current systems are very antiquated and cannot help us to achieve this goal, updating/migrating our current distinct districts, with a solution that has the capacity to bridge the communications and technology gaps we are currently facing. The County and it's affiliates, will evaluate each cohesive proposal that is submitted for completeness to the RFP, it is up to the proposers to partner with other vendors to provide a complete solution.

2. Please provide the budget for this contract.

As stated above, we are looking to provide for a scalable solution for each participating entity. This is not a comprehensive solution. Pricing should be offered via size/capacity or modularly.

3. Is there any pricing template? If not, please suggest.

As We do not have a formal pricing template, we suggest that you provide a tiered with options model With guidance for specific choice levels.

4. Appendix B: Does the County mean "self-hosted" as vendor-hosted or hosted by the County itself? Again, we are in discovery mode, for this multi-step approach, we believe that a cloud-based solution Will provide the best pathway for the participating entities. If, you have in-house hosted solution please Include that as a separate option.

5. Please clarify if the RFP response can be emailed or does it need to be printed and mailed.

Our preference is by email, we will accept a hard-copy if sent by delivery service. Heavy monitoring of our email <u>ycg.procurement@yorkcountymaine.gov</u> begins one (1) week prior to the stated proposals due date.

6. What is the file attachment size limit for submission via email?

Thus far in our usage of email, we have not hit any issues with size. As we stated, monitoring will begin one (1) Week prior to the due date. Please end them early so that we may make sure that they are received and Not corrupted.